

Policies for Resolving Complaints

The Board will consider written complaints about the policies and procedures of the appraisal district, Appraisal Review Board and the Board of Directors on any other matter within the jurisdiction of the Board of Directors. The Board will not consider complaints addressing any of the grounds for challenge and protest before the Appraisal Review Board as set out in Sections 41.03 and 41.41, Tax Code. The Board of Directors has no authority to overrule the Chief Appraiser or Appraisal Review Board's decision on value, correction of protest. The Board has adopted a written Complaint Policy and Procedures.

Correspondence should be mailed to:

Presiding Officer,

Board of Directors

Zavala County Appraisal District

323 W. Zavala St.

Crystal City, Texas 78839